LEAN PROBLEM SOLVING – ONLINE COURSE

In this course that simplifies every-day problem solving, learn how to use an A3 problemsolving document to:

Map Out a Process

Prioritize Improvements

- Define a Problem
- Discover the Root Cause(s)
- Evaluate Solutions

FORMAT:

Self-paced online training

DURATION:

3 hours of online modules

LANGUAGES:

• English

CERTIFICATION:

- Issued upon completion of all online course work
- .4 Continuing Education Units / 4 Learning Units
- Available for print or download
- Digital badges can be added to social media profiles and/or email signatures

- Successfully Launch Improvements
- Use PDCA to Sustain Improvements

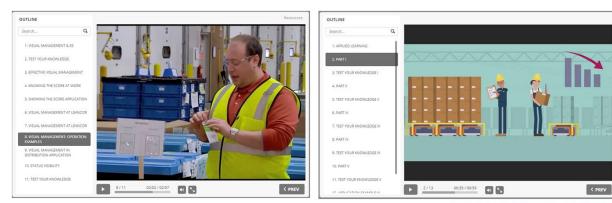


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LEAN PROBLEM SOLVING - ONLINE COURSE AGENDA

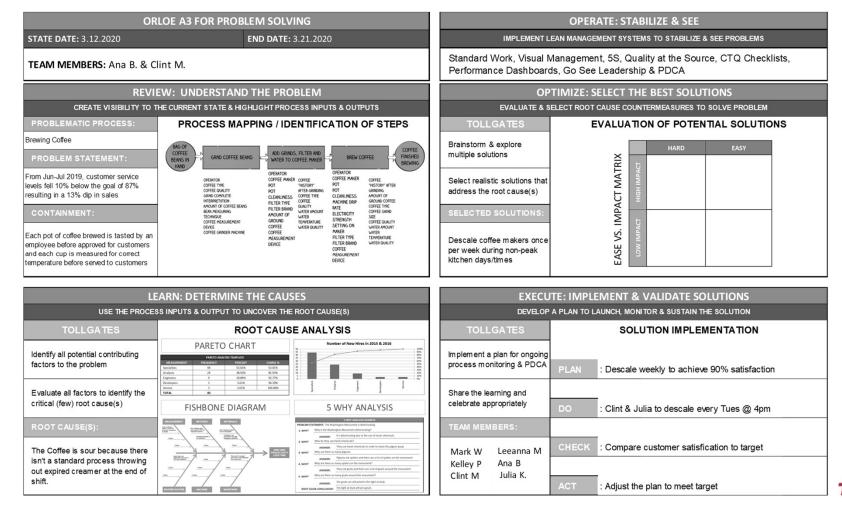
LESSON 1:	
1.1	Seeing Problems
2.1	River of Waste
2.2	Levels of Problem Solving
2.3	Fix and Contain Problem Solving
2.4	ORLOE Problem Solving
LESSON 2	
3.1	Review Phase Overview
3.3	Problem Statement
3.4	Process Mapping
4.1	Learn Phase Overview
4.2	Pareto Chart
4.3	Fishbone Diagram
4.4	5 Why Analysis
LESSON 3:	
5.1	Optimize Phase Overivew
5.2	Solution Selection
1.2	Lean Management Systems
6.1	Execute Phase
6.2	Building the Solutions Team
6.3	Implementation Management
LESSON 4:	
7.1	Applied Learning Exercise
7.2	Next Steps





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ORLOE A3 – PROBLEM SOLVING METHOD



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